

1. The first step is to identify the problem. This involves understanding the situation and the goals that need to be achieved.

2. The second step is to analyze the problem. This involves breaking down the problem into smaller, more manageable parts.

3. The third step is to develop a plan. This involves determining the steps that need to be taken to solve the problem.

4. The fourth step is to implement the plan. This involves putting the plan into action.

5. The fifth step is to evaluate the results. This involves checking to see if the problem has been solved and if the goals have been achieved.

6. The sixth step is to reflect on the process. This involves thinking about what worked well and what could be improved.

7. The seventh step is to communicate the results. This involves sharing the results of the problem-solving process with others.

8. The eighth step is to document the process. This involves writing down the steps that were taken to solve the problem.

9. The ninth step is to review the process. This involves looking back at the process to see if there were any mistakes and if there are any lessons learned.

10. The tenth step is to apply the lessons learned. This involves using the lessons learned to solve future problems.

Boris L. Chervinsky

2835

[illegible]

INTERFERENCE SEARCHED			
Class	Subclass	Date	Examiner
361	690-700	4/20/2005	BC

[illegible]